



QUALITY POLICY STATEMENT

The Directors and Senior Managers of ESG provide commitment to this Quality Policy to achieve sustained, profitable growth by providing services which consistently satisfy the needs and expectations of our clients. The level of quality is achieved through adoption of a system of processes and procedures that reflect the competence of the Company to existing clients, potential customers, and independent auditing authorities.

The company encourages and strives for continual improvement to enhance the effectiveness of its operations and the performance of the quality management system. Objectives are established and monitored to measure performance improvement.

Achievement of this policy involves all employees, who are individually responsible for the quality of their work, resulting in a continually improving working environment for all. This Policy is provided to all staff and additional explanation is always available from the Directors / Managing Director and Quality Assurance Manager.

The objectives and principles of the Quality Policy are:

- To establish and maintain a Quality Management System which satisfies the requirements of ISO 9001:2015, and any other Client specific quality requirements.
- To consistently provide services in a manner that meets and even exceeds our customers specified and anticipated needs and expectations.
- To implement appropriate actions to address any risks and opportunities associated with internal/external issues, and to meet the needs and expectations of interested parties.
- To ensure all ESG personnel are fully competent to carry out their assigned task.
- To strive to continually improve our services provided to Clients, using this Quality Policy, quality objectives, performance evaluation including audit results, corrective actions and at Management Review.
- To establish annual quality objectives at strategic and operational levels within the Company, that will be measured and reported upon at the management review meeting.
- To maintain documented information as objective evidence to demonstrate compliance with the Quality Management System.
- To control and continually monitor all projects undertaken.
- To comply as a minimum with industry best practice and all applicable statutory and regulatory requirements.
- To update operations in response to advances in technology, developments in industry best practice and new understandings in health and safety and environmental science.
- To review the Quality Management System at planned intervals to ensure it is effective and achieving the stated quality policy.

A handwritten signature in black ink, appearing to read 'Andy Hider'.

Andy Hider
Joint Managing Director

Date: July 2023